



# Cabinet (Performance Management) Panel

## 23 February 2015

<b>Report title</b>	Adult Social Care Local Account 2013/2014	
<b>Decision designation</b>	AMBER	
<b>Cabinet member with lead responsibility</b>	Councillor Steve Evans Adult Services	
<b>Key decision</b>	No	
<b>In forward plan</b>	No	
<b>Wards affected</b>	All	
<b>Accountable director</b>	Linda Sanders, People Directorate	
<b>Originating service</b>	Safeguarding, Quality Assurance and Improvement	
<b>Accountable employee(s)</b>	Amrita Sharma	Regulation and Business Support Officer
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<b>Report has been considered by</b>	People Directorate Leadership Team	2 February 2015

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### Recommendation(s) for action or decision:

The Cabinet (Performance Management) Panel is recommended to:

1. Formally accept the 2013/2014 Adult Social Care Local Account
2. Agree the priorities identified for 2015/2016 within the 2013/2014 Local Account; and
3. Approve the publication of the Executive Summary of the 2013/2014 Local Account.

## 1.0 Purpose

- 1.1 To share with Cabinet the 2013/2014 Adult Social Care Local Account (**Appendix.1**), which presents an overview of performance across Adult Social Care in Wolverhampton, whilst also providing a brief insight into planned priorities for the next two years.

## 2.0 Background

- 2.1 Sector-led improvement (SLI) is the approach to improvement put in place by local authorities and the Local Government Association (LGA) following the abolition of the previous national performance framework and inspections across Adult Social Care.

It is based on the underlying principles that local authorities are:

- responsible for their own performance,
  - accountable locally not nationally; and
  - there is a sense of collective responsibility for the performance of the sector as a whole.
- 2.2 The Local Account is an integral part of Sector Led Improvement, which promotes that councils undertake and publish a regular self-assessment setting out progress against their priorities for quality and outcomes in Adult Social Care. Local Accounts are seen as a key mechanism for demonstrating openness, transparency and accountability for performance and outcomes to citizens.
- 2.3 Whilst not mandatory; it is perceived as good practice for council's to develop an annual Local Account.
- 2.4 This is Wolverhampton's fourth Local Account, the content of which has been structured around the Adult Social Care Outcomes Framework (ASCOF), as well as including a fifth local outcome which helps us to reflect on value for money; these are:
- **Outcome 1:**  
Enhancing the quality of life for people with care and support needs
  - **Outcome 2:**  
Delaying and reducing the need for care and support
  - **Outcome 3:**  
Making sure that people have a positive experience of care and support
  - **Outcome 4:**  
Safeguarding adults whose circumstances make them vulnerable and protecting them from harm
  - **Outcome 5:**  
Value for money, buying and use of resources
- 2.5 The 2013/2014 Local Account also includes an illustration of the council's spend profile on Adult Social Care, the number of service users accessing services and key performance data.

2.6 The 2013/2014 Adult Social Care Local Account was published on the council's website on 6 January 2015. An Executive Summary (**Appendix.2**) has now been developed for wider circulation; this will form the basis of consultation with service users to assist in the development of next year's Local Account.

### **3.0 Progress**

3.1 In 2013/2014 Wolverhampton City Council spent £82.7m, nearly a third of its net budget, on social care services for adults.

3.2 This ranged from helping and supporting older residents and people with disabilities or mental health needs, as well as housing support services and the provision of equipment and adaptations to enable people to remain in their own homes for longer; the emphasis being on early intervention, prevention and reablement.

3.3 Approximately 6,000 individuals received adult social care or carer support services during the course of 2013/2014 through various initiatives, which resulted in:

- More people with learning disabilities and mental health difficulties being helped to move into independent or supported living
- Three more dementia cafes being established across the city, giving families support, information and advice on all aspects of living with dementia, or caring for someone with dementia
- More than 3,150 vulnerable people being helped to continue living independently in their own homes, with the number of people receiving telecare assistive technology increasing
- 253 businesses across the city enlisting in the 'Safe Places' scheme enabling adults with a learning disability to quickly identify a place of safety within their shops, business premises and public areas of buildings.

3.4 The learning from the 2013 Safeguarding Adults at Risk Peer Review conducted by the Local Government Association (LGA) provided the council with an opportunity to make revisions to its Constitution to heighten ownership and accountability for safeguarding adults at risk.

3.5 There is now enhanced awareness of safeguarding at all levels and an increased commitment to ensuring responsibility for safeguarding adults at risk is an integral part of all induction programmes.

### **4.0 Looking Forward**

4.1 Whilst 2013/2014 proved to be a tough year for the council with some difficult decisions having to be made and challenging performance and finance targets needing to be met; the continued reduction in available budgets and the implementation of the Care Act 2014 will require further innovation in how services are delivered in the future across Adult Social Care.

- 4.2 Co-designing fully integrated health and social care provision is a key priority which involves working with our health partners. For 2015/2016 the implementation of the Better Care Fund programme will be a priority.
- 4.3 The need to move away from traditional care approaches to more personalised services by working jointly with individuals, communities and partner organisations is a key requirement of the Care Act 2014 and as such, forms an integral part of the priorities identified for 2014/2015 and 2015/2016.
- 4.4 The implementation of the Care Act 2014 and the delivery of the Better Care Fund programme both present a cultural shift in the way that services will be delivered in the future; a key priority will be to ensure organisational readiness which enables us to seamlessly transition into the new way of working.

## **5.0 Financial implications**

- 5.1 There are no direct financial implications arising out of this report.  
[AS/30012015/U]

## **6.0 Legal implications**

- 6.1 There are no direct legal implications arising out of this report.  
[RB/09022015/E]

## **7.0 Equalities implications**

- 7.1 There are no direct equality implications arising out of this report.

## **8.0 Environmental implications**

- 8.1 There are no environmental implications arising out of this report.

## **9.0 Corporate landlord implications**

- 9.1 There are no corporate landlord implications arising from this report.